



## COVID-19 UPDATE

**21 April 2020.**

We understand this has been a very difficult and unsettling time for people up and down the country, but I'd like to take this opportunity to thank each and every one of you for your support during this uncertain period.

As a company dating back over 100 years, we have a long and proud history working in the healthcare market, as well as numerous other sectors, and our loyal customer base is something we are extremely proud of. I'd now like to give you an update as to where we are as a business, how the COVID-19 situation is affecting us and what we are doing to ensure we are able to provide our customers with the essential uniform items they need.

Firstly, it is important to say that as a contracted medical uniform supplier to the NHS and a provider to the NHS Supply Chain on the textile framework, Grahame Gardner has been confirmed as an essential business and as such our employees are classed as key workers. We are, therefore, working hard to support the incredible work of the NHS at this challenging time.

During this critical period, we would like to reassure you that we are doing all we can to ensure stock levels remain high in order to supply a consistent and high-volume flow of medical workwear to the frontline. This includes through the management of our own stocks held at our UK warehouse, but also by working closely with the existing supplier partners that we already have in place.

With regards to delivery, our operations teams are doing everything in their power to keep lead times to an absolute minimum. Our existing logistical systems means we can continue to provide fast and efficient delivery, with non-UK stocked items currently being available within 10-15 days.

It also goes without saying that the health and safety of our own staff is imperative. We are a family company and our staff are at the heart of everything we do.

The Government advice is very clear that social distancing is crucial, both inside and out. We fully support this and have a number of measures in place to minimise employees' contact with each other and to protect our colleagues and their families.

Huge thanks to our staff for the work they are doing. They are often going above and beyond the call of duty and this has not gone unnoticed. And to our customers, thank you again for the support you continue to give us as we do all we can to make sure you have the uniforms you need.

I think we're all looking forward to when some form of normality resumes but, in the meantime, look after yourselves and your families and stay safe. If you have any queries, or requests for uniforms or PPE please do not hesitate to contact us [info@grahamegardner.co.uk](mailto:info@grahamegardner.co.uk).

With very best wishes.

*James Greenlees*

